



**TRENDS OF THE RETAIL SALES OF EIGHT DAIRY AND EIGHT OTHER
GENERALLY USED FOOD PRODUCTS, BASED ON INFORMATION UP
TO **SEPTEMBER 2024** OBTAINED FROM NIELSENIQ
(A report prepared by the Office of SAMPRO for Milk SA)**

This report was compiled by the Office of SAMPRO and forms part of the Industry Information Project of Milk SA. The purpose of the project is to make market signals available to members and other interested parties, which is a prerequisite for effective competition, as envisaged by the Competition Act.

All activities of the Industry Information Project of Milk SA are designed and implemented in accordance with the Competition Act and independently from any commercial interest.

SYNOPSIS

- ***This report covers the performance (sales quantities and average prices) in the retail market of 17 food products consisting of 9 dairy products and 8 other generally used food products.***
- ***The performance (retail sales quantity and price) of any particular food product can, and typically does, change meaningfully during a period of even as short as a few months.***
- ***The performance (retail sales quantity and price) of the different food products differs.***

Important observations in respect of the retail sales quantities (Table 9) were as follows:

- In the year which ended in September 2024, the retail sales quantities of eleven of the seventeen food products, were higher than in the year which ended in September 2023, and seven of the eleven food products are dairy products;
- In the six-months which ended in September 2024, the retail sales quantities of twelve of the seventeen food products, were higher than in the same months of 2023, and eight of the twelve food products were dairy products; and
- In September 2024, the retail sales quantities of ten of the seventeen food products were higher than in September 2023 and six of the ten food products were dairy products.

Important observations in respect the average retail prices (Table 10) were as follows:

- In September 2024, the retail prices of sixteen of the seventeen food products were higher than September 2023 (12 months ago) and eight of the sixteen food products were dairy products
- In September 2024, the retail prices of fifteen of the seventeen food products were higher than March 2024 (6 months ago) and eight of the fifteen food products were dairy products; and
- From August 2024 to September 2024, the retail prices of five of the seventeen food products increased and three of the five products were dairy products.

(The figures and analyses in this report are of a macro nature and the position of the different role-players may differ meaningfully from the macro position)

Introduction

1. In the report attention is given to trends of retail sales (quantity and average price) of nine dairy products and eight other generally used food products which consist of four starch products, one fat product and three beverages. The products are listed in Table 1.

TABLE 1: PRODUCTS COVERED BY THIS REPORT

DAIRY PRODUCTS	OTHER FOOD PRODUCTS
Fresh milk	Instant cereal
Long life milk (UHT)	Bread
Flavoured Milk	Rice
Yoghurt	Maize meal
Maas	Margarine
Pre-packaged cheese	Tea
Cream cheese	Coffee
Butter	Short life juice
Cream	

2. In the next sections of this report, separate attention is given to the performance in terms of quantity and price in the retail market of:
 - (a) Nine dairy products,
 - (b) Eight other food products consisting of four starch products, one fat product and three beverages; and
 - (c) A comparison between (a) and (b).

Dairy Products

3. The trends in the retail markets for the different dairy products in the recent past are important market signals to stimulate timeous adjustment of the supply of each of the different products to follow demand. Such adjustment is in the interests of the consumer, the dairy industry, the appropriate use of national resources and effective competition in the markets concerned.
4. “NielsenIQ” provides information based on monthly surveys of the retail sales of milk and other dairy products. Non-retail sales, such as sales to wholesalers and industrial buyers, which form significant parts of the total sales of dairy products, are not part of the NielsenIQ surveys.
5. In assessing the research results of NielsenIQ, the following should be taken into account:
 - *The research is based on surveys which do not cover all retail outlets in South Africa,*
 - *The research results show the performance of the retail outlets covered by the surveys and cannot in an unqualified way be described as the performance of the total South African consumer market,*
 - *In respect of UHT milk, flavoured milk, yoghurt, maas and pre-packaged cheese, the surveys cover a significantly higher number of different types of retail shops than is the case in respect of fresh milk, cream, butter, cottage cheese and cream cheese,*
 - *The surveys do not cover non-retail sales of dairy products. Non-retail sales represent a meaningful part of the total sales of dairy products,*
 - *The surveys cover the retail sales of South African and imported products,*
 - *As market signals, it is important not to report on only the change in the quantity (mass or volume) of sales but also the changes of the average price due to the very obvious fact that there is significant interaction between the price and the quantity of sales,*
 - *The figures and analyses in this report are of a macro nature and the position of the different role-players may differ meaningfully from the macro position,*
 - *The consumer market consists of different segments, like segments based on the income of consumers. The dairy products which are regarded by higher income consumers as necessities and which are used daily, are for lower income consumers luxuries purchased in smaller quantities or less frequently. This situation explains why a change of the price of even the most basic dairy product, namely pasteurised milk, influences the quantity sold. Similarly, changes in the income of consumers impact on the quantity sold,*
 - *In terms of the production-orientated approach, the different dairy products are closely related but, in terms of a market-orientated approach the differences between the different dairy products are significant. This is due to especially the differences in respect of the nature, use, price and image of the different dairy products; and*

➤ *The retail situation is much more complex than, for example, a few decades ago. Dairy products are not only competing with substitute products, but also with a host of other products and services which are offered by different industries to the consumer. For example, in some market segments, the consumer weighs up the benefits of purchasing dairy products versus the benefit of buying totally unrelated products and services.*

6. In the case of fresh milk, cream and butter, the surveys of “NielsenIQ” cover only “major stores” as described in paragraph 5.
7. The performance of the dairy products concerned in the retail market, as measured by NielsenIQ, is set out in Tables 3 to 5.
8. Although the surveys of NielsenIQ in respect of the products mentioned in the previous paragraph only cover “major stores”, the results of the surveys should be regarded as meaningful indicators of the trends in retail sales. In the table below, the NielsenIQ sample for 2023, is expressed as a percentage of the estimated total demand¹⁾ in the same period.

NIELSENIQ SAMPLE AS PERCENTAGE OF THE ESTIMATED TOTAL DEMAND

PRODUCT	A	B	A
	NIELSENIQ	ESTIMATED	AS
	SAMPLE²⁾	TOTAL	PERCENTAGE
		DEMAND ¹⁾	OF B
Pasteurised milk (Litre) and ESL milk	212 906 552	494 128 395	43.1
UHT and sterilised Milk (Litre)	500 995 190	949 634 954	52.8
Flavoured milk (Litre)	15 442 041	41 848 039	36.9
Yoghurt and snacks (Litre)	172 434 813	206 009 421	83.7
Maas (Litre)	210 801 273	224 972 632	93.7
Pre-Packaged cheese ³⁾ (Kg)	38 904 908	88 745 939	43.8
Cream cheese (Kg)	3 154 709	4 911 318	64.2
Butter (Kg)	9 158 101	21 218 952	43.2
Cream (Litre)	10 287 601	18 711 773	55.0

1) *Estimated figures calculated by the Office of SAMPRO are based on the unprocessed milk allocations for the manufacturing of dairy products as supplied by Milk SA. In the case of cream cheese and cream the estimated figures are based on BMI figures of 2012 and 2013 and inflated by the growth rates as shown by NielsenIQ.*

2) *Retail sales plus non-retail sales for the period January to December 2023.*

3) *Includes hard and semi-hard cheeses, pre-packaged and other (excluded cream cheese)*

TABLE 3:

CHANGES IN THE RETAIL SALES QUANTITIES FROM THE YEAR OCTOBER 2022 TO SEPTEMBER 2023, TO THE YEAR OCTOBER 2023 TO SEPTEMBER 2024; AND CHANGES IN THE RETAIL PRICES FROM SEPTEMBER 2023 TO SEPTEMBER 2024

PRODUCT	CHANGE IN RETAIL SALES QUANTITIES	CHANGE IN RETAIL PRICES
	PERCENT	PERCENT
FRESH MILK	-3.2	1.2
LONG LIFE MILK (UHT MILK)	3.2	-0.6
FLAVOURED MILK	-0.3	4.3
YOGHURT	0.7	6.2
MAAS	4.4	2.5
PRE-PACKAGED CHEESE	2.4	1.9
CREAM CHEESE	5.9	3.1
BUTTER	4.4	1.0
CREAM	1.4	4.0

*

9. According to Table 3:

- a) In the year which ended in September 2024, the retail sales quantities of seven of the nine dairy products were from 0.7 to 5.9 percent higher than in the year which ended in September 2023; and
- b) In the year which ended in September 2024, the retail sales prices of eight of the nine dairy products increased and three of the eight products' retail sales prices increased at a rate higher than the inflation rate of 3.8 percent in September 2024. **The price increases of two of the eight dairy products, were higher than the processed food inflation rate of 4.2 percent in the year which ended in September 2024.**

10. The percentage changes in retail sales quantities indicated in Table 3, do not mean that the sales quantities changed continuously at the same rate, during the period concerned. This situation is illustrated in Table 4.

TABLE 4:

CHANGES IN THE QUANTITIES OF RETAIL SALES OF SPECIFIC DAIRY PRODUCTS

PRODUCT	Sales in the month of September 2024 versus the sales in the month of September 2023	Sales in the 3 months from July 2024 to September 2024 versus the sales in the 3 months from July 2023 to September 2023	Sales in the 6 months from April 2024 to September 2024 versus the sales in the 6 months from April 2023 to September 2023	Sales in the 9 months from January 2024 to September 2024 versus the sales in the 9 months from January 2023 to September 2023	Sales in the 12 months from October 2023 to September 2024 versus the sales in the 12 months from October 2022 to September 2023
	percent	percent	percent	percent	percent
Fresh Milk	-0.3	-0.6	-0.9	-2.3	-3.2
UHT milk	7.2	5.4	7.0	5.2	3.2
Flavoured milk	-0.8	-0.1	3.7	1.0	-0.3
Yoghurt	-2.3	2.7	3.6	2.0	0.7
Maas	2.3	5.5	8.4	6.1	4.4
Pre-packaged cheese	6.7	6.5	4.9	3.2	2.4
Cream cheese	7.1	5.0	4.2	5.5	5.9
Butter	9.6	9.1	6.6	5.4	4.4
Cream	2.4	3.4	2.0	2.1	1.4

11. Important observations in respect of Table 4, were as follows:

- a) In the year which ended in September 2024, the retail sales quantities of seven of the nine dairy products were higher than in the year which ended in September 2023,
- b) In the six months which ended in September 2024, the retail sales quantities of eight of the nine dairy products were higher than in the same six months of 2023,
- c) In the three months which ended in September 2024, the retail sales quantities of seven of the nine dairy products were higher than in the same three months of 2023; and
- d) In September 2024, the retail sales quantities of six of the nine dairy products were higher than in September 2023.

12. The percentage changes in the average retail prices indicated in Table 3, do not mean that the prices changed continuously at the same rate, during the period concerned. This situation is illustrated in Table 5.

TABLE 5:

CHANGES IN THE AVERAGE RETAIL PRICES OF SPECIFIC DAIRY PRODUCTS

PRODUCT	September 2024 versus August 2024 (1 month ago)	September 2024 versus June 2024 (3 months ago)	September 2024 versus March 2024 (6 months ago)	September 2024 versus December 2023 (9 months ago)	September 2024 versus September 2023 (12 months ago)	September 2024 versus March 2022 (18 months ago)	September 2024 versus September 2022 (24 months ago)
	Percent	Percent	Percent	Percent	Percent	Percent	Percent
FRESH MILK	-1.1	-0.9	0.06	0.06	1.2	1.8	14.2
UHT MILK	-0.6	-0.1	1.8	-1.0	-0.6	4.6	14.3
FLAVOURED MILK	0.2	4.3	4.6	9.2	4.3	6.0	13.7
YOGHURT	0.03	2.0	3.9	6.6	6.2	8.7	17.0
MAAS	-0.6	0.2	1.6	1.1	2.5	4.9	19.6
PRE-PACKAGED CHEESE	-1.9	-0.2	-1.7	-4.4	1.9	7.2	15.8
CREAM CHEESE	-1.4	-2.4	3.8	-2.3	3.1	7.2	12.0
BUTTER	5.7	0.9	3.8	2.4	1.0	7.5	13.5
CREAM	-0.8	0.3	1.5	0.8	4.0	6.0	12.8

13. Important observations in respect of Table 5, were as follows:

- a) In the year which ended in September 2024, the retail prices of eight of the nine dairy products increased,
- b) In the six months which ended in September 2024, the retail prices of eight of the nine dairy products increased,
- c) In the three months which ended in September 2024, the retail prices of five of the nine dairy products increased; and
- d) From August 2024 to September 2024, the retail prices of three of the nine dairy products increased.

OTHER FOOD PRODUCTS

14. The performance of the eight food products concerned in the retail market, as measured by NielsenIQ, is set out in Tables 6 to 8.

TABLE 6:

CHANGES IN THE RETAIL SALES QUANTITIES FROM THE YEAR OCTOBER 2022 TO SEPTEMBER 2023, TO THE YEAR OCTOBER 2023 TO SEPTEMBER 2024; AND CHANGES IN THE RETAIL PRICES FROM SEPTEMBER 2023 TO SEPTEMBER 2024 OF SPECIFIC FOOD PRODUCTS

FOOD PRODUCTS	CHANGE IN RETAIL SALES QUANTITY	CHANGE IN RETAIL PRICES
	PERCENT	PERCENT
INSTANT CEREALS	2.2	2.1
BREAD	-0.6	4.4
RICE	-3.0	10.4
MAIZE MEAL	7.1	10.3
MARGARINE	0.5	1.5
TEA	-3.7	14.8
COFFEE	-5.9	20.1
SHORT LIFE JUICE	2.9	9.6

15. According to Table 6:

- a) In the year which ended in September 2024, the retail sales quantities of four of the eight other food products were from 0.6 to 5.9 percent lower than in the year which ended in September 2023; and
- b) In the year which ended in September 2024, the retail sales prices of all eight other food products increased and six of the eight products retail sales prices increased at a rate higher than the inflation rate of 3.8 percent in September 2024. **The price increases of six of the eight dairy products, were higher than the processed food inflation rate of 4.2 percent in the year which ended in September 2024.**

16. The percentage changes in retail sales quantities indicated in Table 6, do not mean that the sales quantities changed continuously at the same rate, during the period concerned. This situation is illustrated in Table 7.

TABLE 7:

CHANGES IN THE QUANTITIES OF RETAIL SALES OF SPECIFIC FOOD PRODUCTS

PRODUCT	Sales in the month of September 2024 versus the sales in the month of September 2023	Sales in the 3 months from July 2024 to September 2024 versus the sales in the 3 months from July 2023 to September 2023	Sales in the 6 months from April 2024 to September 2024 versus the sales in the 6 months from April 2023 to September 2023	Sales in the 9 months from January 2024 to September 2024 versus the sales in the 9 months from January 2023 to September 2023	Sales in the 12 months from October 2023 to September 2024 versus the sales in the 12 months from October 2022 to September 2023
	percent	percent	percent	percent	percent
INSTANT CEREALS	3.1	3.2	3.4	2.4	2.2
BREAD	0.01	0.9	1.3	-0.6	-0.6
RICE	3.3	-0.15	-0.11	-1.6	-3.0
MAIZE MEAL	-4.7	-2.2	3.6	5.9	7.1
MARGARINE	0.9	2.0	0.7	0.5	0.5
TEA	-1.9	-2.6	-2.7	-3.5	-3.7
COFFEE	-5.7	-5.7	-6.8	-4.9	-5.9
SHORT LIFE JUICE	-5.4	-2.2	-0.9	1.5	2.9

17. Important observations in respect of Table 7, were as follows:

- a) In the year which ended in September 2024, the retail sales quantities of four of the eight food products were lower than in the year which ended in September 2023;
- b) In the six months which ended in September 2024, the retail sales quantities of four of the eight food products were lower than in the same months of 2022 and 2023;
- c) In the three months which ended in September 2024, the retail sales quantities of five of the eight food products, were lower than in the same months of 2023; and
- d) In September 2024, the retail sales quantities of four of the eight food products, were lower than in September 2023.

18. The percentage changes in retail prices indicated in Table 6, do not mean that the prices changed continuously at the same rate, during the period concerned. This situation is illustrated in Table 8.

TABLE 8:

CHANGES IN THE AVERAGE RETAIL PRICES OF SPECIFIC FOOD PRODUCTS

PRODUCT	September 2024 versus August 2024	September 2024 versus June 2024	September 2024 versus March 2024	September 2024 versus December 2023	September 2024 versus September 2023	September 2024 versus March 2022	September 2024 versus September 2022
	(1 month ago)	(3 months ago)	(6 months ago)	(9 months ago)	(12 months ago)	(18 months ago)	(24 months ago)
	Percent	Percent	Percent	Percent	Percent	Percent	Percent
INSTANT CEREALS	-0.9	2.6	0.4	0.3	2.1	2.7	10.6
BREAD	-0.4	2.8	4.2	2.5	4.4	6.8	8.9
RICE	-0.3	-0.7	1.0	7.3	10.4	37.8	40.2
MAIZE MEAL	2.6	5.3	13.1	12.5	10.3	5.0	16.7
MARGARINE	-1.5	-1.6	-1.3	-2.9	1.5	1.6	1.5
TEA	1.5	5.4	7.7	12.6	14.8	20.9	31.6
COFFEE	-0.3	9.6	8.7	11.7	20.1	17.7	28.7
SHORT LIFE JUICE	-0.4	2.8	6.7	13.2	9.6	15.2	18.9

19. Important observations in respect of Table 8, were as follows:

- a) In the year which ended in September 2024, the retail prices of all eight food products, increased;
- b) In the six months which ended in September 2024, the retail prices of seven of the eight food products, increased;
- c) In the three months which ended in September 2024, the retail prices of six of the eight food products, increased; and
- d) From August 2024 to September 2024, the retail prices of two of the eight food products, increased.

Comparison of the performance in the retail market of the dairy products and the other food products concerned.

20. In Table 9, the changes in the retail sales quantities of the dairy products and the other food products concerned are indicated and ranked from the highest to the lowest. The highest increase in the relevant period is ranked as 1 and the lowest as 17.

TABLE 9:

CHANGES IN THE QUANTITIES OF RETAIL SALES OF SPECIFIC DAIRY PRODUCTS AND SPECIFIC OTHER FOOD PRODUCTS

Product	SALES IN THE MONTH OF SEPTEMBER 2024 VERSUS THE SALES IN THE MONTH OF SEPTEMBER 2023		SALES IN THE 6 MONTHS FROM APRIL 2024 TO SEPTEMBER 2024 VERSUS THE SALES IN THE 6 MONTHS FROM APRIL 2023 TO SEPTEMBER 2023		SALES IN THE 12 MONTHS FROM OCTOBER 2023 TO SEPTEMBER 2024 VERSUS THE SALES IN THE 12 MONTHS FROM OCTOBER 2022 TO SEPTEMBER 2023	
	%	Ranking	%	Ranking	%	Ranking
Maize Meal	-4.7	15	3.6	7	7.1	1
Cream cheese	7.1	3	4.2	5	5.9	2
Maas	2.3	8	8.4	1	4.4	3
Butter	9.6	1	6.6	3	4.4	4
UHT milk	7.2	2	7.0	2	3.2	5
Short Life Juice	-5.4	16	-0.9	14	2.9	6
Pre-packaged cheese	6.7	4	4.9	4	2.4	7
Instant Cereals	3.1	6	3.4	9	2.2	8
Cream	2.4	7	2.0	10	1.4	9
Yoghurt	-2.3	14	3.6	8	0.7	10
Margarine	0.9	9	0.7	12	0.5	11
Flavoured milk	-0.8	12	3.7	6	-0.3	12
Bread	0.01	10	1.3	11	-0.6	13
Rice	3.3	5	-0.1	13	-3.0	14
Fresh Milk	-0.3	11	-0.9	15	-3.2	15
Tea	-1.9	13	-2.7	16	-3.7	16
Coffee	-5.7	17	-6.8	17	-5.9	17

21. Important observations in respect of Table 9, were as follows:

- a) In the year which ended in September 2024, the retail sales quantities of eleven of the seventeen food products, were higher than in the year which ended in September 2023, and seven of the eleven food products are dairy products;
- b) In the six-months which ended in September 2024, the retail sales quantities of twelve of the seventeen food products, were higher than in the same months of 2023, and eight of the twelve food products were dairy products; and
- c) In September 2024, the retail sales quantities of ten of the seventeen food products were higher than in September 2023 and six of the ten food products were dairy products.

22. In Table 10, the increases and decreases in the average retail prices of the dairy products and the other food products in the different periods concerned, are indicated and ranked from the highest to the lowest.

23. Important observations in respect of Table 10, were as follows:

- a) In September 2024, the retail prices of sixteen of the seventeen food products were higher than September 2023 (12 months ago) and eight of the sixteen food products were dairy products
- b) In September 2024, the retail prices of fifteen of the seventeen food products were higher than March 2024 (6 months ago) and eight of the fifteen food products were dairy products; and
- c) From August 2024 to September 2024, the retail prices of five of the seventeen food products increased and three of the five products were dairy products.

TABLE 10:

INCREASES AND DECREASES IN THE AVERAGE RETAIL PRICES OF SPECIFIC DAIRY PRODUCTS AND SPECIFIC OTHER FOOD PRODUCTS

Product	SEPTEMBER 2024 VERSUS AUGUST 2024 (1 MONTH AGO)		SEPTEMBER 2024 VERSUS MARCH 2024 (6 MONTHS AGO)		SEPTEMBER 2024 VERSUS SEPTEMBER 2023 (12 MONTHS AGO)	
	%	Ranking	%	Ranking	%	Ranking
Coffee	-0.3	6	8.7	2	20.1	1
Tea	1.5	3	7.7	3	14.8	2
Rice	-0.3	7	1.0	13	10.4	3
Maize Meal	2.6	2	13.1	1	10.3	4
Short Life Juice	-0.4	8	6.7	4	9.6	5
Yoghurt	0.03	5	3.9	7	6.2	6
Bread	-0.4	9	4.2	6	4.4	7
Flavoured milk	0.2	4	4.6	5	4.3	8
Cream	-0.8	12	1.5	12	4.0	9
Cream cheese	-1.4	15	3.8	9	3.1	10
Maas	-0.6	10	1.6	11	2.5	11
Instant Cereals	-0.9	13	0.4	14	2.1	12
Pre-packaged cheese	-1.9	17	-1.7	17	1.9	13
Margarine	-1.5	16	-1.3	16	1.5	14
Fresh Milk	-1.1	14	0.06	15	1.2	15
Butter	5.7	1	3.8	8	1.0	16
UHT milk	-0.6	11	1.8	10	-0.6	17

**Marietjie Le Roux
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